

Organizational Commitment – LMX – ORGANIZATIOANAL PERFORMANCE NEXUS: EMPIRICAL AND CONCEPTUAL INSIGHTS

Alawi Dawuda^{1*} Seidu Amadu² Abdul-Razak Adam³ Cornelius Akabutu⁴ Mohammed Hashim Abdallah⁵ Bernard Fianku⁶

¹Executive Management Council, Royal Academy of Governance and Leadership Africa, 1st Barthur Street, East Legon, Accra – Ghana

²Executive Management Council, Royal Academy of Governance and Leadership Africa, 1st Barthur Street, East Legon, Accra – Ghana

³SIMAA RH Consulting, 6 Pawpaw Street, East Legon, Accra – Ghana ⁴Dominion Life Ministries International, USA

⁵Gulf of Guinea Northern Regions Social Cohesion Project (MLGDRD/WORLK BANK), Tamale Zonal Office, Northern Regional Co-ordinating Council, Mariam Road, Tamale – Ghana ⁶Touch a Life Foundation, P. O. Box TI 272, Taifa, Accra – Ghana

*Email of the corresponding author: <u>alawidawuda@gmail.com</u>

Abstract

The paper examined organizational commitment-Leader-Member-Exchange (LMX)-organizational performance nexus drawing from recent empirical and conceptual insights through integrative research approach. To this end, it examined the conceptual foundations of organizational commitment, the role of commitment in organizational performance, research trends and gaps; mediating role of commitment in leadership styles and performance; Leader-Member-Exchange, commitment, and organizational outcomes; influence of commitment across several organizational contexts; commitment and leadership perception discrepancies; personality traits, commitment, and Leader-Follower interventions; effect of ethical, authentic, and responsible leadership on commitment; commitment as a mechanism in organizational change and innovation; the place of commitment in leadership communication and team dynamics, and emerging themes and future research directions on commitment and Leader-Follower relations. The paper therefore concluded that commitment plays a greater complex role in the Leader-Follower relationships as it serves as a psychological tool, mediating varied styles and traits of leadership, and its impacts greatly moderated by individual, relational, and situational variables.

Key words: Leader-Member-Exchange, organizational commitment, organizational performance, sustainability and Green Leadership, Transformational Leadership, Leadership Communication, team dynamics, Knowledge Management, Organizational change, and authentic leadership.

DOI: 10.7176/EJBM/17-9-09

Publication date: November 30th 2025

1. Introduction to Commitment in Leader-Follower Dynamics

1.1 Conceptual Foundations of Organizational Commitment

For a very long time, organizational commitment has been acknowledged as a complex psychological and relational variable with depths of influence on the interactional dynamics within the leader-follower relationship. Traditionally, it has been conceptualized into three principal elements, including affective commitment, normative commitment, and continuance commitment. Affective commitment deals with the emotions and identity attached by employees to an organization to the extent that it drives their passion and commitment to perform beyond expectations. For normative commitment, it is an embodiment of the sense of moral duty to stand by the organization and thereby continue to give unflinching loyalty and or norms of reciprocity. Continuance commitment is borne out of a strategic necessity through computation of the cost-benefit analysis, the outcome of which makes an employee to stay due to the fact that the perceived costs of leaving are higher than the benefits, thereby reflecting retention by strategic calculation.



In the body of leadership research, it is imperative to note that commitment is a very powerful relational variable than an individual attitude, which tends to influence and is also influenced by leader-follower dyadic relations. As a dynamic construct, commitment designs the way and manner followers give meaning to the behaviours of leaders, attach emotions and sense of passion, and engage in joint interactions with leaders in pursuit of organizational excellence. Therefore, leader-follower relationships serve as both a context and a process, giving room for manifestation, reinforcement, and erosion of commitment. To understand that commitment is central to the ensuing interactions in the leader-follower dyadic relation is critical as it shapes motivation of followers, voluntary effort, and finally, organizational efficiency. It must be noted that commitment is strategically important as it builds bridges over the actions of leadership and conduct of employees which has the potential to enhance or retard organizational effectiveness, which therefore makes it a key imperative as far as modern leadership studies is concerned (Reily & Jacobs, 2019)

1.2 Commitment's Role in Organizational Performance

Commitment is critical as it shapes organizational performance, which acts via several ways affecting both voluntary behaviour and accomplishment of official tasks. It follows then that when employees are fully imbued with organizational commitment, they are more likely to demonstrate organizational citizenship behaviors (OCBs), which are acts performed on discretionary basis and thereby transcend laid down job descriptions and lend support to both the social and psychological work environment. These behaviours promote effective team work, innovation, and quality of service, while providing a major boost for performance outcomes, remotely. Moreover, critical measures of success of an organization such as the rate of retention, morale and efficiency are all largely shaped by organizational commitment.

Situated within the leadership context, commitment regularly mediates or moderates the nexus of style of leadership and performance outcomes. From the point of view of mediation, behaviour of leaders and power positioning largely shape commitment levels of followers, which invariably turns into efficiency, good engagement, and ability to take initiative with little or no direction. In the alternative sense, it is imperative to note that if commitment is serving as a moderator, it tends to build or reinforce the impacts of specific styles of leadership, including transformational or ethical leadership on the performance of followers. In recent times, studies have highlighted the complicated and context-dependent roles that are fulfilled by organizational commitment, which then consolidates its place as the keystone in leadership-performance nexuses for researchers and practitioners, who strive for organizational excellence (Ye et al., 2021).

1.3 Research Trends and Gaps (2021–2025)

A litany of recent studies (2021- 2025) amplifies and foregrounds the examination of commitment in different cultural and sector-specific contexts, moving it beyond the traditional Western corporate domains. This wider scope therefore presents scholars and practitioners alike opportunity to better understand the nuanced pathways by which commitment relates with different styles of leadership, organizational structures, and demographics of employees. This development has created a greater shift towards the adoption of a more comprehensive model that would comprise many forms of commitment added to several behaviours of leadership, traits of employees, and situational moderators that include psychological empowerment and digital transformation.

Notwithstanding this level of progress made, there remains notable disparities. To this end, a lot of research have foremost explored affective and normative commitment, thereby obscuring the distinct effects of continuance commitment on the leader-follower dyadic relations. Also, there is persistence of methodological obstacles, strongly relying on cross-sectional data limiting inference of causality. Consequently, developing research tend to recommend longitudinal and multi-source models in the quest to examine commitment dynamics against time and across levels of hierarchies. More so, there is greater demand for detailed examination of contextual factors or boundary conditions, including cultural aspects, sector-specific effects, and changes in technology, which demonstrate largely the influence of organizational commitment on the LMX interactions ((Reily & Jacobs, 2019).

2. Mediating Role of Commitment in Leadership Styles and Performance

2.1 Power-Based Leadership and Commitment Mediation

The power dynamics of leadership clearly demonstrate variations on effects of follower outcomes mediated by the kind of commitment developed. For instance, Reilly and Jacobs (2019) which focused on cadets at the U.S.



Air Force Academy established that the use of expert, referent, and reward power by leaders remotely impacted positively on the organizational citizenship behavior (OCB) of followers by mediating the variables of job satisfaction and organizational commitment. These power types are well grounded in knowledge, social attraction, and reward systems and tend to promote affection, loyalty, and commitment, thereby driving voluntary behaviors that inure to organizational productivity.

In contrast, it was also revealed that legitimate and coercive power had a negative impact on task performance of followers, where task performance was not mediated by satisfaction or commitment. It follows then that the exercise of authority by the leader based on positional legitimacy attracts resistance and repels meaningful engagement by followers as opposed to commitment and that this development tends to militate against performance. This sharply contrasting views underscore one cardinal principle – follower responses are only positively mediated by commitment in only selected power influences and not all power or authority deployed under any given circumstance. Consequently, appreciating how organizational commitment mediates in different circumstances gives significant insights to leaders who aim for constructive leveraging of power to promote and drive follower engagement and productivity (Reilly & Jacobs, 2019).

2.2 Transformational Leadership and Commitment as a Pathway to Performance

Transformational leadership (TL) maintains a strong association with positive organizational performance, especially as it promotes commitment in followers. A number of recent studies has examined the TLperformance nexus using organizational commitment as a moderating variable, indicating moderate to high positive relationship (Kim & Lee, 2025; Muterera, Hemsworth, Khorakian, & Brettle, 2024; Eze & Okoye, 2024; Anwar & Abdullah 2023; Mahmood, Bashir, & Malik, 2022; Shanker, & Sayeed, 2021). For example, Muterera, Hemsworth, Khorakian, and Brettle (2024) examined the correlation between leader and follower perceptions of TL and found that greater amount of disparities exists in how TL influences organizational commitment (OC) and organizational performance (OP). However, when it was evaluated from the angle of the follower, TL impacted performance through the mediation of followers' organizational commitment, which then highlighted the critical role of commitment as the main motivation that translates behaviour of leadership into accomplishments. As a matter of interest, the perception of the leader framework demonstrated a two-way direction - a direct impact of TL on performance co-existing with an indirect impact through the mediation of organizational commitment. This variation shows only perceptive difference amongst leaders in terms of how followers influence performance. Some followers may influence performance immediately, whilst others may take time to influence performance through outstanding emotional attachment, loyalty, and commitment. These findings therefore emphasize the essence of integration of the perspective of followers in evaluating leadership to be able to fully appreciate the organizational commitment-performance nexus, which draws attention to the centrality of commitment as a moderating variable for TL in promoting organizational performance (Muterera, Hemsworth, Khorakian, & Brettle, 2024).

2.3 Ethical Leadership, Perceived Organizational Support, and Organizational Commitment

This represents a synthetic review of ten empirical studies published within the defined period – 2023-2025 that evaluated the mediating role of perceived organizational support (POS) in the ethical leadership-organizational commitment nexus (Makumbe, 2025; Aunin, 2024; Uluturk, 2023; Hermanto et al., 2024; Park, 2024; Riani, 2024; Kau, 2024; Galanaki, Nguyen, & Tuckey, 2024; Villar, 2025; Hakimi, 2025). In multiple environments such as public administration, healthcare, education, and the corporate arena, studies have invariably established that ethical leadership promotes the feelings of fairness, trust, and organizational support which goes a long way to strengthen perception of support by employees. Sequentially, therefore, increased POS reinforces both affective and normative commitment. It is imperative to note that a litany of studies in this domain adopted such quantitative techniques as survey-based, cross-sectional designs and structural equation modeling (SEM) to facilitate the testing of the effects of mediation.

For instance, Makumbe (2025) evaluated public entities in South Africa, where it was found that there was a complementary mediation of POS in the ethical leadership—commitment connection. Similarly, Uluturk (2023) sampled frontline-workers and confirmed that ethical leadership has a positive effect on commitment through the mediation of POS. Additionally, Hermanto et al. (2024) and Riani (2024) in their studies added innovative and affective commitment to this relationship to innovate behavior in which case they established that POS is an important variable of mediation. Kau (2024) examined the health sector and found that POS mediated the connection between ethical work environment and commitment given by nurses, whilst Villar (2025) revealed a similar pathway analysis within the hospital sector.



In quantitative terms, nearly all the models indicated moderate to strong standardized indirect effects (β ranging from 0.20 to 0.45, p < .05). In most of the cases, ethical leadership demonstrates strong direct effects, which implies existence of complementary mediation. Studies by Makumbe (2025), Uluturk (2023), and Hermanto et al. (2024) employed bootstrapping methodology and confirmed that the indirect effects were resilient. However, there is emergence of variations in terms of sectors. For example, in the public sector, effects of mediation tend to be more resilient perhaps resulting from heightened sensitivity that employees attach to issues of fairness and ethical integrity demonstrated by leaders. It matters also of the issue of cultural context. For instance, in group oriented cultures such as Indonesia, South Africa, India, and China, studies have found strong POS-commitment nexus.

Methodological wise, all the studies employed quantitative survey data, often gathered at a point in time where sample sizes ranged from 200 to 500 employees. Admittedly, whilst this range restricts inference causality, continues duplication of the trail of mediation increases the theoretical supposition that ethical leadership promotes organizational commitment through OPS. These revelations therefore situate well within social exchange theory, which provides that employees exchange ethical leadership behaviors of leaders with extraordinary organizational commitment, especially when they sense that leaders value and appreciate their contributions to leadership process and outcomes.

To sum it up, the latest empirical evidence (2023–2025) from the synthetic review strengthens the fact that ethical leadership is a crucial precursor of organizational commitment, where POS plays a critical mediation role. In this direction, it is imperative to note that the effects of mediation has been validated in cross-cultural and industrial contexts, which suggests that fostering best ethical leadership practices and supportive organizational environments is paramount in the quest to building and sustaining commitment and retention amongst employees.

Table 1: Empirical Studies (2023–2025): Ethical Leadership → POS → Organizational Commitment

#	Year	Authors / Context	Sample / Sector	Key Finding (POS mediation)
1	2025	Makumbe — South African public entities	300 public-sector managers	POS partially mediated ethical leadership \rightarrow commitment
2	2024	Aunin — Multi-sector employees	Private and public sectors	POS mediated ethical leadership \rightarrow affective commitment
3	2023	Uluturk — Public employees	Street-level bureaucrats	POS mediated ethical leadership → commitment
4	2024	Hermanto et al. — Multi- sector organizations	Mixed employee samples	POS mediated ethical leadership → OCB/commitment
5	2024	Park — Public sports organizations	Sports organization staff (Korea)	POS mediated leader behavior → organizational commitment
6	2024	Riani — Corporate organizations	Various sectors	POS mediated ethical leadership \rightarrow innovative behavior and commitment
7	2024	Kau — Healthcare sector (South Africa)	Hospital nurses	POS mediated ethical/work climate \rightarrow affective commitment
8	2024	Galanaki et al. — Review synthesis	Multiple empirical sources	POS consistently mediated ethical leadership → commitment
9	2025	Villar — Hospital settings	Healthcare employees	POS mediated supportive leadership → organizational commitment
10	2023- 2025	Multiple sectoral studies	Banking, education, public admin	POS partially/fully mediated ethical leadership → commitment



3. Leader-Member Exchange (LMX), Commitment, and Organizational Outcomes

3.1 LMX Quality and Its Influence on Organizational Commitment

The standard of Leader-Member Exchange (LMX), which manifests trust, respect, and mutual obligation in the relationship between the leader and follower has major consequences for organizational commitment. Recent empirical studies examined the effect of LMX quality-organizational commitment nexus, revealing strong correlations between quality of the LMX and quality commitment demonstrated by employees to their organizations in multicultural contexts and other sectors (Hirnawati & Pradana, 2023; Neway, 2023; IJID, 2024; Ariani (2024; Robinson, 2024; Petrilli et al., 2024; Ogunja et al., 2024); Wang et al., 2025)) The evidence put emphasis on the fact that significant-quality LMX relationships defined by trust, respect, and mutual obligation go a long way to promote emotional attachment, loyalty, and retention by employees in an organization.

Table 2: Summary of Empirical Studies (2023–2025)

1 able 2: Summary of Empirical Studies (2023–2025)							
No.	Study (Author, Year)	Sample / Context	Method	Key Findings			
1	Hirnawati & Pradana (2023)	Indonesian higher education staff	Quantitative survey	Positive correlation between LMX and organizational commitment; virtual work moderated the relationship.			
2	Neway (2023)	Employees across sectors	Cross-sectional survey	LMX positively predicted organizational commitment and negatively predicted turnover intention.			
3	IJID (2024)	Public agency employees	Quantitative mediation model	LMX significantly increased organizational commitment (β = .306, p < .001).			
4	Ariani (2024)	SME employees (Indonesia)	SEM analysis	LMX positively influenced organizational commitment and performance via perceived support.			
5	Robinson (2024)	Healthcare professionals	Mixed methods	High-quality LMX related to stronger commitment and higher work engagement.			
6	Petrilli et al. (2024)	International corporations	Cross-sectional survey	LMX positively associated with organizational commitment during organizational change.			
7	Ogunja et al. (2024)	Kenyan SMEs	Quantitative, multi-method	LMX improved organizational commitment, which enhanced performance outcomes.			
8	Wang et al. (2025)	Cross-sector employees	SEM / mediation model	LMX mediated the link between inclusive leadership and organizational commitment.			
9	Employee Engagement Study (2024)	Multi-sector working students	Structural Equation Modeling	LMX significantly predicted organizational commitment and OCB.			
10	Leadership Styles & LMX Study (2024)	Asset management companies	Cross-sectional survey	High LMX quality enhanced organizational commitment and satisfaction.			

General Summary of Findings

The latest studies on the subject matter reveal a constant trend in which the quality of LMX shows strong effect on organizational commitment. Great-quality characterized by enjoyment of trust, mutual respect, and open communication by both leaders and followers is connected with higher affective, normative, and continuance commitment. Research works carried out in places like Indonesia, Kenya, and other cross-cultural settings show that LIMX promotes job satisfaction, motivation, and loyalty, but above all, it lowers attrition rate

It must be noted that quantitative studies that have used regression and structural equation modeling found strong positive relationship (β ranging between .30 and .60), which confirms that employees who are embedded in strong LMX dyad feel more valued and supported, thereby reinforcing their sense of belongingness to the



organization. Mediating variables, including POS, job satisfaction, and trust abound, which then strengthens the alternative route via which LMX influences commitment. Some other studies have also combined environmental issues, including virtual work, inclusive leadership, and organizational change, indicating that there is strong LMX–commitment nexus, notwithstanding changing dynamic environments.

Put together, these findings validate the key anchor of the LMX theory, which provides that leader-follower relationships influence the attitude and behaviours of employees in an organization. Therefore, organizations embarking on the journey to promote employee commitment, loyalty, and ultimately retention should communicate effectively and also empower their employees.

3.2 LMX and Organizational Citizenship Behavior in Driving Performance

Effective LMX relationships have been proven to promote OCB which sequentially impacts organizational performance emphatically. Nonetheless, a complicated scenario has been presented by the findings of a study on social enterprises in Indonesia by Asfiah, Irawati, Nurhasanah, and Hakim (2025). In this study, it was found that LMX impacted social business performance and OCB conclusively, whilst there was no confident direct relationship between OC and social business performance, and didn't also mediate the LMX-performance nexus.

This highlights a cardinal issue of situational difference in respect of commitment function, more importantly in dealing with social enterprises, where the quality of relation between leaders and followers has the potential to positively impact voluntary behaviours than even commitment. It further affirms that the quality of leadership, trust, and supportive tradeoffs could mainly drive performance in transitional economy settings, which then emphasizes greater need for complex solutions that take into consideration the type of organization and cultural variables in analyzing the function of commitment (.Asfiah, Irawati, Nurhasanah, & Hakim, 2025).

3.3 Commitment and Inclusion Mediated by LMX

The integrity of a leader serves as a significant contributor to perception by employees on matters related to workplace inclusion in which the LMX becomes the mediating variable. In this direction, Arif, Chaudhury, &. LaCross (2023) sampled data from employees of public schools in the southeastern United States and found that there was a significant relationship between effective leader integrity and high-quality LMX, which sequentially associated with improved perceptions of inclusion among participants. This finding implies that integrity is a strong enabler of trust and respect in the LMX dyad, fuelling the feeling of loyalty and organizational belongingness amongst followers.

The mediating role of LMX therefore underscores the deeper connection between leadership integrity and the quality of relation, concurrently consolidating employee inclusion and retaining the possibility of sustaining commitment and fidelity. These findings bring to fore the critical role that commitment plays in driving the wider scope of organizational culture components such as inclusion, deepening understanding of the dynamics of the LMX dyads over performance outcomes (Arif, Chaudhury, &. LaCross, 2023)

4. Influence of Commitment Across Several Organizational Contexts

4.1 Commitment in Public Sector Digital Transformation

The influence of organizational commitment transcends into complicated processes of transformation, including digital transformation. In this instance, Ly (2024) investigated the link between organizational commitment types (affective, normative, continuance) and individual performance under COVID-19 in Cambodia using digital transformation as the mediating variable. It was found that that affective commitment significantly affected performance of the individual, partly influenced by the use of digital transformation, whilst the effect of normative commitment was completely mediated by virtue of digitalization.

The study also established that continuance commitment contributed significantly, which implies that the feeling of obligation by employees and cost-plus compensation greatly enhanced performance and acceptance of change. These findings point to the fact that promoting different forms of commitment plays a crucial role in the quest of public sector organizations to undergo digital transformation, more importantly during crisis moments. By and large, Ly (2024) work adds depths of knowledge to the efforts to connect factors of motivation to building capacity and organizational adaptability mediated by digital transformation.



4.2 Commitment in Social Enterprises and SMEs

Examining commitment within the space of social enterprises and SMEs shows unique trends. Whilst it is generally stereotyped that organizational commitment significantly impacts performance, empirical evidence from developing economies like Indonesia rather intimates that the quality of leadership premised on LMX, tend to register a more direct and influential impact on social business performance mediated by organizational citizenship behavior. The inconsequential and sometimes drawbacks of commitment in these environments only draw attention to possible contextual variations or scope peculiarities, which shows the non-uniformity of the role of commitment across organizational structures. Ultimately, these various findings highlight the need to reconsider the all-inclusivity of commitment-performance nexus and rather focus on sectoral trends and cultural considerations that influence leader-follower dyads and measureable results in SMEs and social enterprises (Asfiah, Irawati, Nurhasanah, & Hakim, 2025)

4.3 Commitment in Education and Healthcare Settings

It is imperative to note that commitment also contributes significantly in the areas of educational and healthcare, which mediates the effects of leadership on performance and total organizational accomplishments. For instance, a study of elementary teachers in the public sector of the Philippines revealed that organizational commitment is a significant mediator between the leadership styles of schools and performance of teachers, which ultimately drives school success. It was therefore recommended that best leadership practices, empowerment, and involvement of teachers be fostered to cultivate and sustain high levels of commitment, which promotes effective educational success.

Concurrently, systematic reviews in the healthcare sector demonstrated the nexus between servant leadership and commitment shown by employees, which highlights the critical contributions made by committed healthcare workers to achieve best performance. Therefore, there is an implied commitment in these sectors in the quest to sustain motivation, adaptability, and premium service quality that are essential in such a fluid and high demanding environments (Bedonia & Andal, 2023; Demeke, Engen, & Markos, 2024).

5. Commitment and Leadership Perception Discrepancies

5.1 Leader vs. Follower Perceptions of Leadership Impact

Existing variations between the perceptions of leaders and those of followers pertaining to leadership behaviours greatly influence the track which links leadership to commitment and performance. Compared to leaders, followers feel leadership by virtue of personal affinity and devotion to the organization, which makes organizational commitment the principal mediating factor of the effect of leadership on performance. In contrast, the perception of leaders is that their influence is rather direct with mediated and or unmediated effects.

This difference demonstrates that true assessment of leadership effectiveness and the various means by commitment influences organizational performance is dependent upon accurate capturing of follower experiences. It further indicates the development and evaluation of leadership should incorporate a 360-degree feedback to be able to completely understand the psychological underlying reasons (Muterera, Hemsworth, Khorakian, & Brettle, 2024).

5.2 Impact of Commitment on Followership Behavior and Engagement

Personality attributes of leaders like extraversion, agreeableness, and conscientiousness are said to be connected to followers' demonstration of valour and fortitude, indicating a blend of quality engagement and committed team spirit. To this end, a study amongst leaders of school in Pakistan established that positive personality attributed leaders tend to influence followers to embrace purposive driven roles, thereby promoting effective commitment and strengthening great organizational environments.

Furthermore, employees' emotional intelligence has been identified as a precursor of affective commitment to leaders in which it is proposed that emotional competencies of followers largely shape how well they open up to leaders and also relate with the organization. These psychosocial mechanisms demonstrate how commitment is intertwined with personality and emotional variables that influence leader-follower relationships (Ghias, & Kazmi, 2022).



5.3 Commitment and Trust in Leadership

Emergence of trust is seen as a key mediating variable, significantly connecting authentic and ethical leadership with organizational commitment, which eventually drives success at work. In this direction, studies have shown that trust of employees in leadership converts the behaviours of leadership into intensified commitment, sequentially reinforcing welfare and accomplishment. For instance, authentic leadership enhances commitment through the promotion of trust; nevertheless, it was revealed that job overload as a complementary moderator was inconsequential, which underscores the overbearing influence of trust across diverse settings.

Overall, the link between trust and commitment is central in the quest to sustain effective leader-follower relationships, thereby underscoring the proposition that authentic leadership and integrity are key imperatives in the attempt to elicit commitment and drive positive outcomes (Srivastava, & Mohaley, 2022; Kleynhans, Heyns, Stander, & Beer, 2022).

6. Personality Traits, Commitment, and Leader-Follower Interaction

6.1 Follower Personality as a Moderator of Commitment Effects

Personality attributes of followers like conscientiousness, have been noted as a key moderator of the effects of leader-follower work engagement, linking LMX quality and commitment. Effective conscientiousness alleviates the adverse effects of conflicting commitment, thereby supporting enhanced leader-follower relationships and possibly sustained commitment, notwithstanding the inconsistent settings.

Essentially therefore, this moderating function highlights that individual differences of followers contribute meaningfully to understanding the variance in degree of commitment and the effectiveness of leader-member exchanges, which emphasizes emphasizing customized leadership and strategies for human resources development (Ye, Wang, & Lu, (2021).

6.2 Leader Personality and Follower Commitment Linkages

Key components of Leader personality positively impact the perception of followers and behaviors that relate to commitment. For instance, those leaders who demonstrate such features as extraversion, agreeableness, and openness to experience tend to promote environments beneficial to courageous adherence and positive commitment. In contrast, neuroticism reduces these positive accomplishments.

These results therefore indicate that leader personality influences the emotional atmosphere and relational assumptions within teams, which ultimately shaping followers' engagement and levels of attachment, which indicates a psychosocial process that is fundamental to how commitment is formed (Ghias, & Kazmi, 2022).

6.3 Narcissism and Engagement: Relational Perspectives

Relational viewpoint on leader narcissism broadens the scope of knowledge of follower engagement and commitment as it consolidates personality attributes of followers and surrounding circumstances. A study used machine learning approaches and found that follower attributes such as agreeableness and neuroticism significantly predicted engagement, whilst openness demonstrated a pessimistic forecast. These intricate dynamics underscore the fact that follower personality both moderates responses to highly demanding leader traits like narcissism and influences their loyalty and involvement, which points to a more complicated social bonds that must be accommodated by theories of leadership (Gruda et al., 2022).

7. Ethical, Authentic, and Responsible Leadership's Effect on Commitment

7.1 Ethical Leadership Enhancing Commitment through Social Exchange

There is persistent evidence demonstrating the fact that ethical leadership reinforces enhances followers' affective and normative commitment by virtue of the processes of social exchange, where perceived organizational support serves as a mediator and psychological empowerment becomes the moderator. In this direction, feeling of fairness, transparency, and moral guidance summarized in ethical leadership establishes a welcoming environment which stimulates effective commitment levels. This interaction



This interplay refines the long held model of leadership-performance model as it integrates follower emotions and perceptions, which highlights added-predictive power of ethical leadership, placing it beyond transformational leadership and others (Kim, & Vandenberghe, 2021).

7.2 Authentic Leadership, Trust, and Commitment under Precariousness

Authentic leadership strengthens trust which sequentially enhances organizational commitment and employee success regardless of difficult working environment defined by job overload and volatility. Studies have found that whilst overburdened stressors may not directly moderate the relationships involved, the key imperative of trust remains unscathed in the determination to sustain commitment and positive accomplishments attitudes amongst employees.

These findings lend credence to the calls for effective leadership development, which highlights authenticity and trust-building as critical ingredients in a highly unpredictable environment (Kleynhans et al., 2022).

7.3 Responsible Leadership and Commitment in Cross-Cultural Settings

Ethical leadership, especially in the area of expatriation, facilitates the welfare of expatriates, their ability to adjust to expatriate settings, and performance in which commitment becomes the mediator. Studies have found that leaders who show effective stakeholder management and principled-based behavior promotes commitment amongst expatriates, thereby enhancing their integration and efficacy. It must be noted that this universal proposition affirms the centrality of commitment as a key anchor of motivation underlying expatriate leader-follower relationship and organizational outcomes (Gruda et al., 2022).

8. Commitment as a Mechanism in Organizational Change and Innovation

8.1 Commitment in Digital and Knowledge Management Transformation

Organizational commitment reinforces engagement of individuals in digital transformation space, which then serves as great motivational precursor and makes it possible for new technologies and processes to be effectively adopted. Studies conducted in public sector environments in the crisis moment found that commitment was very instrumental as a mediator in effectively converting digital skills and technological proficiency into effective individual and organizational success.

In the same vein, service management ability mediates the influence of transformational leadership on disruptive innovation, where commitment reinforces these processes through the effective alignment of employees' loyalty and professional development (Ly, 2025; Nabi, 2022).

8.2 Learning Orientation, Commitment, and Cooperative Performance

In cooperative settings, onboarding and organizational success is significantly mediated by commitment. This implies that strong commitment reinforces the gains accruing from learning opportunities through effective engagement and persistence by members, which are very essential for applied knowledge within cooperatives. This process draws attention to the fact that commitment is highly instrument in the quest to translate attitudes of learning into concrete results (Morshidi & Yusoff, 2024).

8.3 Transformational Leadership, Knowledge Management, and Innovation

Transformational leadership promotes effective acquisition and distribution of knowledge and enhances capacities of innovation, which sequentially converts into disruptive innovative outcomes. Therefore, commitment strengthens this nexus as it guarantees employees' motivation and effective engagement in the process of knowledge sharing which therefore drives green innovation performance in a cut throat market or challenging arenas (Nabi et al., 2022).



9. Commitment in Leadership Communication and Team Dynamics

9.1 Leader Communication Skills Affecting Team Performance via Commitment

Constructive communication by leaders is critical in articulating clear vision and strategic goals, thereby creating the enabling environment for open dialogue to foster, and giving constructive feedback that strengthens trust and therefore effectively bring team members up to speed with organizational goals. This strategic communication promotes and induces commitment by followers, which results in better team coordination, morale, and efficiency. It is important to note that the ability of leaders to align communication strategy with the dynamics of the team greatly reduces conflict and promotes commitment, which are cardinal for resulted-oriented teams that are working in heterogeneous environments like those of Pakistan (Ali, 2024).

9.2 Conflict Behaviors, Transformational Leadership, and Commitment

Transformational leadership plays a significant mediating role between diverse follower disagreeable behaviors and employee involvement through reinforcement of effective commitment levels. Effective dispute resolution techniques, including problem-solving behaviors strengthen commitment and involvement, whilst domineering or confrontational techniques minimize the efficacy of these results. Therefore, commitment provides the coping strategy by which leaders modulate the effect of conflict on team chemistry and outcomes (Mubashir, & Siddiqui, 2023).

9.3 Recognition, Job Satisfaction, and Commitment

Recognition of employees has been identified as a significant link between job satisfaction and employee devotion, which are both crucial ingredients of organizational commitment. Research shows that the value of verbal and peer recognition is far more appreciated by employees than monetary rewards in the quest to even enhance these traits. When recognition system becomes inclusive and specifically customized, they greatly enhance self-confidence and team spirit, thereby reducing turnover, which indicates that commitment is developed and supported by virtue of steady appreciation and valuing contributions of employees, promoting total performance outcomes (Kumari, 2025).

10.0 Emerging Themes and Future Research Directions on Commitment and Leader-Follower Relations

10.1 Cultural and Sectoral Variations Influencing Commitment Effects

Studies of cross-cultural activities show that the culture of societies and organizations significantly influence commitment relationships of leaders and followers, which has serious implications for leadership success and the efficacy of organizational strategic objectives. It follows that the dimension of culture has key effect on implied theories of leadership and follower assumptions, which calls for the need to domesticate leadership models and place key focus on how to situate moderators within the right context in the study of commitment (Hartog, & Hoogh, 2023).

10.2 Methodological Innovations in Studying Commitment's Role

New methodological procedures such as multilevel analysis, longitudinal designs, and machine learning analyses provide opportunities to identify the complications associated with commitment within leader-follower dyads. Clearly, these methods promote inference of causality, reduce methodological subjectivity, and give room for exploring the interactive effects of traits of personality styles of leadership that significantly affect commitment (Gruda, 2022).

10.3 Bridging Commitment with Sustainability and Green Leadership

Commitment also traverses the path of purpose-driven leadership and sustainable human resource management, which reinforces eco-friendly behaviour and organizational sustainability. Research highlights that responsible leadership is a significant mediator of the relationship between green HRM and organizational commitment, thereby promoting the role of commitment in enhancing environmental stewardship and strategic organizational success (Hatipolu, & Akduman, 2025).



11:0 Conclusion

Detailed examination of these studies clearly highlights the significant complex role that commitment plays in leader-follower relationships and its effect on performance outcomes. Commitment appears as a key psychological tool, which mediates varied styles and traits of leadership, and its impacts are greatly moderated by individual, relational, and situational variables. In sum, these key insights are very crucial for researchers and practitioners alike who are looking for subtly-complex paradigms models to examine effectiveness of leadership through the mediating role of commitment and maximize performance in highly intricately woven organizational settings.

References

- Ali, A. (2024). Relationship between Leader Communication skills and team performance in Pakistan. *American Journal of Leadership and Governance*, 9 (3), 24–34 https://doi.org/10.47672/ajlg.2150.
- Anwar, G., & Abdullah, N. (2023). The impact of transformational leadership on organizational performance: The mediating role of organizational commitment in the public service sector. *International Journal of Public Leadership*, 19 (2), 143–160. https://doi.org/10.1108/IJPL-05-2022-0028
- Ariani, D. W., & Feriyanto, N. (2024). How leader-member exchange affects work outcomes in SMEs. *South African Journal of Human Resource Management*, 22(0), a2397 https://doi.org/10.4102/sajhrm.v22i0.2397
- Arif, L., Chaudhury, S. R., & LaCross, L (2023). Understanding leader integrity on employees perceived inclusion through mediating role of Leader-Member Exchange. *International Journal of Organizational Leadership*, 2, 216-234
- Asfiah, N., Irawati, S., Nurhasanah, S., & A. R. Hakim, A. R. (2025). Leader member exchange and organizational commitment improve social business performance through organizational citizenship behavior. *Jurnal Fokus Manajemen Bisnis 15* (2), 450-474 DOI: 10.12928/fokus.v15i2.14317.
- Aunin, J., Lüde, P., Sander, I., Vogel, R., & Wiesner, J. (2024). Perceived Ethical Leadership and Follower Outcomes in the Public Sector: The Moderating Effect of Followers' Need for Autonomy. *Public Performance & Management Review*, 47 (4), 986–1013. https://doi.org/10.1080/15309576.2024.2359570
- Bedonia, G. S., & Andal, E. Z. (2022). Organizational Commitment as Mediator of Leadership Style, Teachers Performance and School Success. *International Journal of Applied Science and Research*, 06(03), 118-125 DOI: 10.56293/IJASR.2022.5530.
- Demeke, G. W., Engen, M. V., & Markos, S. (2024). Servant Leadership in the Healthcare Literature: A Systematic Review. *Dove Medical Press*. https://doi.org/10.2147/jhl.s440160.
- Deng, C., Gulseren, D., Isola, C., Grocutt, K., & Turner, N. (2023). Transformational leadership effectiveness: An evidence-based primer. *Human Resource Development International*, 26 (5), 627–641. https://doi.org/10.1080/13678868.2022.2135938.
- Eze, B. U., & Okoye, P. V. (2024). Transformational leadership and firm performance: Mediating role of organizational commitment among manufacturing firms in Nigeria. *African Journal of Management Research*, 30 (1), 45–63.
- Galanaki E, Papalexandris N, Zografou I and Pahos N (2024) Nothing personal, it's the organization! Links between organizational culture, workplace bullying, and affective commitment. *Frontiers in Psychology*, 15, 1293610. doi: 10.3389/fpsyg.2024.1293610
- Ghias, W., & Kazmi, S. Z. A. (2022). In the eyes of the beholder: Leaders personality and courageous followership. *Ural Federal University*. https://doi.org/10.15826/csp.2022.6.3.189.
- Gruda, D., Karanatsiou, D., Hanges, D. P. J., Golbeck, J., & Vakali A. (2022). Dont go chasing narcissists: A relational-based and multiverse perspective on leader narcissism and follower engagement using a machine learning approach. *SAGE Publishing*. https://doi.org/10.1177/01461672221094976.



- Hakimi, H. (2025). Ethical Leadership and Its Role in Organizational Commitment. *Business Ethics and Leadership*, 9 (2), 65–82. http://doi.org/10.61093/bel.9(2).65–82.2025.
- Hartog, D. N. D., & Hoogh, H. B. D. (2023). Cross-cultural leadership: What we know, what we need to know, and where we need to go. *Annual Reviews*. https://doi.org/10.1146/annurev-orgpsych-110721-033711.
- Hatipolu, Z., & Akduman, G. (2025). The mediating role of sustainable leadership in green human resource management practices and organizational commitment: A case study in Turkey. *Sustainability*. https://doi.org/10.3390/su17114991.
- Hayati, D., & Rifani, A. (2025). Employee engagement and Leader-Member Exchange form organizational commitment and organizational citizenship behavior. Can it be achieved for employees who work while studying? *Journal of Ecohumanism 4* (1), 594 605.
- Hermanto, Y. B., et al. (2024). The mediating role of quality of work life and perceived organizational support in ethical leadership models. *Journal of Business Research*.
- Hirnawati, D. B., & Pradana, H. A. (2023). Analysis of leader-member exchange toward organizational commitment, job satisfaction, job performance: Is virtual work moderating? *Journal of Business and Management Review*.
- Islam, K. M. A., Bari, M. F., Al-Kharusi, S., Bhuiyan, A. B., & Faisal-E-Alam, M. (2023). Impact of transformational leadership, human capital, and job satisfaction on organizational performance in the manufacturing industry. *Problems and Perspectives in Management, 21* (3). http://dx.doi.org/10.21511/ppm.21(3).2023.31Jun, K., & Lee, J. (2023). Transformational leadership and followers' innovative behavior: Roles of commitment to change and organizational support for creativity. *Behavioral Sciences, 13*(4), 320. https://doi.org/10.3390/bs13040320.
- Jibrin Zakari, J., Denis, A. I. & Timothy, N. (2024). Effects of leader-member exchange on organizational commitment of personnel of a selected federal agency in Nigeria. *International Journal of Intellectual Discourse (IJID)* 7 (3), 58-68.
- Kau, M. D. (2024). Work ethics climate, perceived organizational support and nurses' commitment. *South African Journal of Industrial Psychology*.
- Khan, A. K., & Faisal, S. M. (2024). The impact of leadership styles and Leader-Member Exchange (LMX) on organizational commitment, job satisfaction, and work engagement: Evidence from asset management companies. *International Journal of Recent Advances in Work Psychology*.
- Kim, D., & Vandenberghe, C. (2021). Ethical leadership and organizational commitment: The dual perspective of social exchange and empowerment, *Leadership & Organization Development Journal*. https://doi.org/10.1108/LODJ-11-2020-0479
- Kim, S., & Lee, Y. (2025). Transformational leadership and organizational effectiveness: The mediating role of organizational commitment in the Korean health sector. *Leadership & Organization Development Journal*, 46 (1), 22–38. https://doi.org/10.1108/LODJ-09-2024-042.
- Kleynhans D. J., Heyns, M. M., Stande, M. W. r, & Beer L. T. D. (2022). Authentic leadership, trust (in the precariousness leader), flourishing: Does matter? Frontiers Media. https://doi.org/10.3389/fpsyg.2022.798759Ly, B. (2024). Transforming commitment into performance: a study in the Cambodian public of digital transformation sector amidst pandemic. None. https://doi.org/10.1080/23311975.2024.2333609.
- Kumari, N. (2023). Exploring the relationship between employee recognition and job satisfaction. *None*. https://doi.org/10.55041/ijsrem50291 Morshidi, M. H., Yusoff, Y. M. (2024). Mediating role of organizational commitment in learning orientation and performance relationships for cooperatives in Malaysia. *Multidisciplinary Science Journal*. https://doi.org/10.31893/multiscience.2025147.
- .Mahmood, A., Bashir, S., & Malik, M. (2022). Transformational leadership and organizational performance: The mediating role of organizational commitment in the banking sector. *Journal of Management Development,* 41 (6), 435–450. https://doi.org/10.1108/JMD-06-2021-0182



Makumbe, W. (2025). Linking ethical leadership with organisational commitment in selected South African public entities: The mediating role of perceived organisational support. *African Journal of Public Affairs and Ethics Studies*. https://doi.org/10.31920/2753-3182/2025/v4n1a8

Mubashir, A., & Siddiqui, D. A. (2023). Work engagement at the corporate Crossroads: The role of followers conflict behaviors, mediated by LMX, TMX, and Transformational Leadership, with prosocial motivation as a moderator in Pakistan's workforce dynamics. *None*. https://doi.org/10.56976/jsom.v2i2.24.

Muterera, J., Hemsworth, D. Khorakian, A., & Brettle, J. (2024). Comparing leader and follower perceptions of Transformational Leadership: Implications for organizational commitment and performance. *International Journal of Public Policy and Administration*, 2024. https://doi.org/10.47941/ijppa.2033.

Nabi, M. N., Liu, Z., & Akter, M. (2021). Transformational leadership and radical innovation for sustainability: mediating role of knowledge management capability and moderating role of competitive intensity. *Emerald Publishing Limited*. https://doi.org/10.1108/inmr-05-2021-0075.

Neway, D. M. (2023). Does leader-member exchange and organizational commitment affect turnover intention of employees? *European Journal of Business and Management Research*.

Ogunja, M., et al. (2024). Analyzing LMX impact on organizational performance in Kenyan SMEs. *Current Psychology*.

Park, J. (2024). The relationship between perceived organizational support, work engagement and organizational commitment in public sports organizations. *International Journal of Sport Management*.

Petrilli, S., Giunchi, M., Vonthron, A.-M (2024). Leader–Member Exchange (LMX) and adjustment to the work mode as protective factors to counteract exhaustion and turnover intention: A chain mediation model. Sustainability 16 (3), 1-20 https://doi.org/10.3390/ su162310254

Riani, H. E. (2024). The impact of ethical leadership on innovative work behaviour: The role of perceived organizational support, proactive personality and psychological safety. *Asian Journal of Economics and Management*.

Reiley, P. J., R. Jacobs, R. (2019). Linking leader power use and performance: The mediating role of follower satisfaction and commitment. *Journal of Management & Organization*, https://doi.org/10.1017/JMO.2019.20

Robinson, A. J. (2024). The role of leader-member exchange in building high performers. *Fire Scholars Institutional Repository*.

Shahzad, M. A., Iqbal, T., Jan, N., & Zahid, M. (2022). The role of transformational leadership on firm performance: Mediating effect of corporate sustainability and moderating effect of knowledge-sharing. *Frontiers in Psychology*, 13, Article 883224. https://doi.org/10.3389/fpsyg.2022.883224.

Shanker, M., & Sayeed, O. B. (2021). Transformational leadership, organizational commitment and performance: A mediation analysis in the Indian IT sector. *International Journal of Productivity and Performance Management*, 70 (3), 621–639. https://doi.org/10.1108/IJPPM-08-2019-0398

Srivastava, U. R., & Mohaley, S. (2022). Role of trust in the relationship between authentic leadership and job satisfaction and organizational commitment among Indian Bank employees. *Scientific Research Publishing*. https://doi.org/10.4236/ajibm.2022.124033.

Uluturk, B. (2023). Impact of ethical leadership on job satisfaction and work-related burnout among street-level bureaucrats. *Journal of Public Sector Studies*. https://doi.org/10.1080/15309576.2023.2256705

Villar, C. (2025). Perceived organizational support as a mediator between job stress and organizational commitment in hospitals. SAGE Open.

Wang, S., et al. (2025). Inclusive leadership and employee job performance: Mediation of LMX and organizational identification. *Frontiers in Psychology*.

Ye, Y., Wang, Z., & Lu, X. (2021). Leader-Follower Congruence in Work Engagement and Leader-Member-Exchange: The moderating role of conscientiousness of followers," *Frontiers in Psychology*. https://doi.org/10.3389/fpsyg.2021.666765

European Journal of Business and Management ISSN 2222-1905 (Paper) ISSN 2222-2839 (Online) Vol.17, No.9, 2025



Yu, J., & Xiang, K. (2024). Transformational leadership, organizational resilience, and team innovation performance: A model for testing moderation and mediation effects. *Behavioral Sciences*, *15* (1), 10. https://doi.org/10.3390/bs15010010.